Managing a small WordPress agency

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Over 200 projects in 12 years

One conclusion:

Work for value and glory. Not for the money.

As company or project managers, we deal with different problems.

Team management

Project management

Let's talk about the pricing

Decide what pricing model to use

- Fixed price
- Hourly price
- A combination of these two

Choose who do you work for

- Marketing/branding agency
- Outsourcing for other development company
- Working with a direct client

Working for a marketing agency

- No headaches with structure
- Final design is usually delivered by the agency
- No need to focus on copywriting
- You need to prepare the project for deployment
- Requires testing and security
- Requires customer support
- Downside You can't put the project in your portfolio

Outsourcing for another development agency

- You should get the smallest details about the project
- Occasionally requires design services (if available)
- Ask for responsive design versions
- Ask about the technology used and backend interface
- Ask about the server where the website will be hosted
- Downside You can't put the project in your portfolio

Working with a direct client

- Most complicated option
- You need a designer, a copywriter and a developer (front-end, back-end), even a project manager and a content deployer, depending on the size of the project
- You should go through "9 stages of project development"
- Requires support after the website is published
- Pay attention to details, include them in the contract

What about the team management?

Tools for collaboration

Use a project management software

- Active Collab, Basecamp, Asana
- Collaborative, time tracking
- Error tracking, status updates

Communication is a skill, not a talent

- Use Slack for team and client communication, if possible
- Channels for clients, projects, research etc.
- Avoid email as much as possible

Project management

Procedures

- 1. Information architecture
- 2. Wireframing / UX / UI
- 3. Visual design (Photoshop, Sketch)
- 4. Front-end development / Responsive / JavaScript
- 5. WordPress integration
- 6. Copywriting
- 7. Content deployment
- Error testing / Security
- 9. Website deployment / Testing

Depending on the project's requirements, you can use all or just some of these stages

Information architecture

Wireframing / UX / UI

Visual design

Front-end development Responsive JavaScript

WordPress integration Back-end user interface

Copywriting

Content deployment

Error testing / Security checking

Website deployment Post-deployment testing

QUESTIONS?

Branding / Marketing / Strategy / Web

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